



## Service Release Notes – Milestone XProtect Basis+ 6.5c

It is with great pleasure that Milestone Systems as of December 3<sup>rd</sup> 2009 is shipping the service release of

### Milestone XProtect Basis+ 6.5c

#### Features, changes, and issues solved

#### XProtect Basis+ 6.5c

##### Release date

- o December 3<sup>rd</sup> 2009

- **Device pack**

- o “Video Device Driver” pack version 4.5 is shipping with XProtect Basis+ 6.5c.
- o For information regarding supported devices, please see the device pack release notes or visit Milestone Supported Cameras web page.

- **Included modules**

- o Download Manager 1.0c
- o Smart Client 3.6f
- o Remote Client 3.5g

- **Supported languages**

- o Administrator, Download Manager: English, German, French, Spanish, Italian, Danish, Japanese and Simplified Chinese. Built-in help system in English and Chinese only.
- o Remote Client: English, German, French, Spanish, Italian, Danish, Japanese and Simplified Chinese.
- o Smart Client & Viewer: English, German, French, Spanish, Italian, Danish, Japanese, Simplified Chinese, Dutch, Polish, Russian, Arabic, Czech, Swedish, Korean, Turkish, Traditional Chinese and Slovak.

- **What’s new compared to XProtect Basis+ 6.5b**

- o **Changes**

- **Maximum number of clients** allowed is increased from 1 to 5 clients.

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## Service Release Notes – Milestone XProtect Basis+ 6.5b

It is with great pleasure that Milestone Systems as of March 5<sup>th</sup> 2009 is shipping the service release of

### Milestone XProtect Basis+ 6.5b

#### Features, changes, and issues solved

#### XProtect Basis+ 6.5b

##### Release date

- o March 5<sup>th</sup> 2009

- **Device pack**

- o “Video Device Driver” pack version 4.1 is shipping with XProtect Basis+ 6.5b.
- o For information regarding supported devices, please see the device pack release notes or visit Milestone Supported Cameras web page.

- **Included modules**

- o Download Manager 1.0c
- o Smart Client 3.6f



- Remote Client 3.5g
- **Supported languages**
  - Administrator, Download Manager: English, German, French, Spanish, Italian, Danish, Japanese and Simplified Chinese. Built-in help system in English and Chinese only.
  - Remote Client: English, German, French, Spanish, Italian, Danish, Japanese and Simplified Chinese.
  - Smart Client & Viewer: English, German, French, Spanish, Italian, Danish, Japanese, Simplified Chinese, Dutch, Polish, Russian, Arabic, Czech, Swedish, Korean, Turkish, Traditional Chinese and Slovak.
- **What's new compared to XProtect Basis+ 6.5a**
  - **Features**
    - **The audio can now be disabled** for recording but still be heard in live mode. See the Readme file for guidance.
    - **The time between reconnects** to devices can now be configured. See the Readme file for guidance.
  - **Changes**
    - **Introduced new log message** in the Recording Server log with informations about P-frames that has been discarded for recordings if the GOP size exceeds 2.5MB. This message will be logged maximum one time per hour for each camera.
  - **Issues solved in Setup, Administrator, Manager, Recording Server, Download Manager and Viewer**
    - Fixed an issue in the Image Server where a memory exception was not handled correctly when the 2 GB limit was reached.
    - Fixed an issue in the Image Server where a failed slave server in some rare situations could cause a login error on the Smart Client.
    - Fixed an issue where event triggered Matrix sent to the Smart Client caused multiple image flickers.
    - Fixed a timing issue in the Image Server where triggering events or retrieving alert lists from slave servers could cause a crash in some rare situations.
- **What's new compared to Smart Client 3.6d**
  - **Features**
    - **Available** in Slovak in addition to the existing languages.
  - **Changes**
    - None
  - **Issues solved in Smart Client 3.6f**
    - Fixed an issue where a device group, that was set to be hidden for a particular user, was visible when right clicking on a live feed in the Smart Client.
    - Fixed an issue where export through the Smart Client would fail if the camera or audio name contained non-standard characters.
    - Fixed an issue where audio could not be heard in the Smart Client if microphone name contained non-standard characters.
    - Fixed several export issues in the Smart Client.
    - Fixed an issue where Fisheye mode "Two by Two" was not saved.
- **Remote Client 3.5g**
  - **Features**
    - **Available** in Slovak in addition to the existing languages.



- **Changes**
    - None
  - **Viewer 1.2h**
    - **Changes**
      - No significant changes
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## Licensing

XProtect Basis+ 6.0 and earlier Software License Codes will not work in XProtect Basis+ 6.5.

## Installation/Upgrade Guide

### Installation – New Installation

- Start the installation program, and proceed as guided by the installation wizard.

### Installation – Upgrade

- It is possible to upgrade from previous versions of XProtect Basis+. However, the previous version must be uninstalled prior to the installation of XProtect Basis+ 6.5.

## Downloads and Documentation

The Milestone XProtect Basis+ 6.5 software, the release notes, the user's manual and the administrator's manual are all available for download from the [XPB+ 6.5 download](#) section on our website.

Best regards,

The Milestone Team  
[www.milestonesys.com](http://www.milestonesys.com)